Agoda – Affiliate API Booking and Reporting Services

Version 1.9

4/18/2017

This document is an inventory of all the Affiliate Booking and Reporting Services that Agoda makes available to partners.

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# Revision history

|  |  |  |
| --- | --- | --- |
| Date | Version | Revisions |
| 2016/09/05 | 1.0 | Initial version for affiliate api |
| 2016/09/13 | 1.1 | +Review comments |
| 2016/09/22 | 1.2 | Updated card types (AmericanExpress and CarteBleue no space) |
| 2016/09/22 | 1.3 | Added Booking Detail limit on number of BookingIds |
| 2016/11/01 | 1.4 | Removed language as attribute of BookingDetails (duplicate as already under CustomerDetails), added ReuseHints |
| 2016/11/02 | 1.5 | Added ratechanel, rateplanid, change optionalilty of some room attributes. |
| 2016/12/16 | 1.6 | Updated examples with UUID in blockid and search results from Availiability document (room ids etc). |
| 2017/02/27 | 1.7 | Added IsChild to Guest Details |
| 2017/04/03 | 1.8 | Removed country code UK, changed examples to GB |
| 2017/04/18 | 1.9 | Added more detail on email and phone number validation |
| 2017/06/20 | 2.0 | Add New Search Criteria – Tag in Booking List Request |

# Preface

The Agoda new generation Affiliate APIs are designed to provide you better, faster and more reliable Affiliate services.

API are provided for Search (Availability and Pricing), Booking, Reporting and Customer Services.

## Point of Contact

Mr. Sunny Bharwani

Partner Marketing Product Owner

Email: Sunny.Bharwani@agoda.com

# Booking Service

## Affiliate Booking Work Flow

Affiliate Schema Validation, Security, Price check, Allotment check, Booking

Return Affiliate Booking (Response)

Affiliate Booking Request

## 

## How to Connect to Us

## Timeout

We recommend minimum timeout of 60seconds when using the Booking Service. Normally the booking response will be sent back much quicker, but this is in case there is any delay in processing the booking.

## Request headers

We recommend all requests set HTTP request header for compression:

accept-encoding gzip,deflate

All requests **must** include an Authorization header with siteid and apikey (with a colon inbetween) and it must match with the siteid and apikey in the request body.

Authorization 123456:00000000-0000-0000-0000-000000000000

## URL

To connect to the Booking and Reporting APIs, please use HTTPS.

**Booking**:

https://sandbox-affiliateapisecure.agoda.com/xmlpartner/xmlbookservice/book\_v3

**Reporting - Booking List**:

https://sandbox-affiliateapisecure.agoda.com/xmlpartner/xmlbookservice/booklist\_v2

**Reporting - Booking Details**:

https://sandbox-affiliateapisecure.agoda.com/xmlpartner/xmlbookservice/bookdetail\_v2

## Booking Request

### Booking Request V3 (one room type booking)

The yellow highlights are the changes for BookingRequestV3 (BookingRequestV2 is deprecated)

**Note:** When making a booking request, you must use the same searchid that was used to search for the availability.

<?xml version="1.0" encoding="UTF-8"?>

<BookingRequestV3 siteid="123456" apikey="00000000-0000-0000-0000-000000000000" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:schemaLocation="http://xml.agoda.com BookingRequestV3.xsd">

<BookingDetails searchid="632122572072630015" tag="00000000-0000-0000-0000-000000000000" AllowDuplication="true" CheckIn="2016-10-25" CheckOut="2016-10-27">

<Hotel id="84924">

<Rooms>

<Room id="3227658" promotionid="30278542" name="Deluxe double room" lineitemid="1" rateplan="Retail" ratetype="Sell" currency="USD" model="Merchant" ratecategoryid="15582" blockid="360520fd-7d46-8a12-fbcf-893f746470fa" count="1" adults="1" children="0">

<Rate exclusive="30.51" tax="3.61" fees="1.12" inclusive="35.24"/>

<Surcharges>

<Surcharge id="1">

<Rate exclusive="5" tax="1" fees="2" inclusive="7" />

</Surcharge>

</Surcharges>

<GuestDetails>

<GuestDetail Primary="true">

<Title>Mr.</Title>

<FirstName>John</FirstName>

<LastName>Doe</LastName>

<CountryOfPassport>GB</CountryOfPassport>

<Gender>Male</Gender>

<Age>30</Age>

</GuestDetail>

</GuestDetails>

<SpecialRequest>high floor please</SpecialRequest> <!--optional-->

</Room>

</Rooms>

</Hotel>

</BookingDetails>

<CustomerDetail>

<Language>en-us</Language>

<Title>Mr.</Title>

<FirstName>John</FirstName>

<LastName>Doe</LastName>

<Email>johndoe@mail.com</Email>

<Phone>

<CountryCode>^66</CountryCode>

<AreaCode>^2</AreaCode>

<Number>6629231024</Number>

</Phone>

<Newsletter>true</Newsletter>

<IpAddress>127.0.0.1</IpAddress>

</CustomerDetail>

<PaymentDetails>

<CreditCardInfo>

<Cardtype>Visa</Cardtype>

<Number>123456789101234</Number>

<ExpiryDate>092019</ExpiryDate>

<Cvc>123</Cvc>

<HolderName>John Doe</HolderName>

<CountryOfIssue>TH</CountryOfIssue>

<IssuingBank>Siam Commercial Bank</IssuingBank>

</CreditCardInfo>

</PaymentDetails>

</BookingRequestV3>

### Booking Request V3 (two room type booking)

The yellow highlights are the changes for BookingRequestV3.

**Note:** When making a booking request, you must use the same searchid that was used to search for the availability.

<?xml version="1.0" encoding="UTF-8"?>

<BookingRequestV3 siteid="123456" apikey="00000000-0000-0000-0000-000000000000" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:schemaLocation="http://xml.agoda.com BookingRequestV3.xsd">

<BookingDetails searchid="632122572072630015" tag="00000000-0000-0000-0000-000000000000" AllowDuplication="true" CheckIn="2016-10-25" CheckOut="2016-10-27">

<Hotel id="84924">

<Rooms>

<Room id="3227658" promotionid="30278542" name="Deluxe double room" lineitemid="1" rateplan="Retail" ratetype="Sell" currency="USD" model="Merchant" ratecategoryid="15582" blockid="360520fd-7d46-8a12-fbcf-893f746470fa" count="1" adults="1" children="0">

<Rate exclusive="30.51" tax="3.61" fees="1.12" inclusive="35.24"/>

<Surcharges>

<Surcharge id="1">

<Rate exclusive="5" tax="1" fees="2" inclusive="8" />

</Surcharge>

</Surcharges>

<GuestDetails>

<GuestDetail Primary="true">

<Title>Mr.</Title>

<FirstName>John</FirstName>

<LastName>Doe</LastName>

<CountryOfPassport>GB</CountryOfPassport>

<Gender>Male</Gender>

<Age>30</Age>

</GuestDetail>

</GuestDetails>

<SpecialRequest>high floor please</SpecialRequest> <!--optional-->

</Room>

<Room id="3227659" name="Family Suite" lineitemid="2" rateplan="Retail" ratetype="Sell" currency="USD" model="Merchant" ratecategoryid="15582" blockid="6351ab38-9aee-99ab-9eeb-91fa85726462" count="1" adults="1" children="0">

<Rate exclusive="54.90" tax="6.49" fees="2.02" inclusive="63.41"/>

<Surcharges>

<Surcharge id="1">

<Rate exclusive="10" tax="2" fees="4" inclusive="16" />

</Surcharge>

</Surcharges>

<GuestDetails>

<GuestDetail Primary="true">

<Title>Mrs.</Title>

<FirstName>Jane</FirstName>

<LastName>Doe</LastName>

<CountryOfPassport>GB</CountryOfPassport>

<Gender>Female</Gender>

<Age>30</Age>

</GuestDetail>

</GuestDetails>

<SpecialRequest>ground floor please</SpecialRequest> <!--optional-->

</Room>

</Rooms>

</Hotel>

</BookingDetails>

<CustomerDetail>

<Language>en-us</Language>

<Title>Mr.</Title>

<FirstName>John</FirstName>

<LastName>Doe</LastName>

<Email>johndoe@mail.com</Email>

<Phone>

<CountryCode>^66</CountryCode>

<AreaCode>^2</AreaCode>

<Number>6629231024</Number>

</Phone>

<Newsletter>true</Newsletter>

<IpAddress>127.0.0.1</IpAddress>

</CustomerDetail>

<PaymentDetails>

<CreditCardInfo>

<Cardtype>Visa</Cardtype>

<Number>123456789101234</Number>

<ExpiryDate>092019</ExpiryDate>

<Cvc>123</Cvc>

<HolderName>John Doe</HolderName>

<CountryOfIssue>TH</CountryOfIssue>

<IssuingBank>Siam Commercial Bank</IssuingBank>

</CreditCardInfo>

</PaymentDetails>

</BookingRequestV3>

### Booking Request V2 DEPRECATED

<?xml version="1.0" encoding="utf-8"?>

<BookingRequestV2 siteid="123456" apikey="00000000-0000-0000-0000-000000000000" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<BookingDetails searchid="260050612000002" currency="USD" ratetype="Net" tag="00000000-0000-0000-0000-000000000000" AllowDuplication="false">

<Rooms>

<Room lineitemid="675" count="1" rateplan="B2B" adults="1" children="1">

<Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>

DEPRECATED

<Surcharges>

<Surcharge id="99">

<Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>

</Surcharge>

<Surcharge id="56">

<Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>

</Surcharge>

<Surcharge id="57">

<Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>

</Surcharge>

</Surcharges>

</Room>

<Room lineitemid="676" count="2" rateplan="B2B" adults="1" children="0">

<Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>

<Surcharges>

<Surcharge id="99">

<Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>

</Surcharge>

<Surcharge id="56">

<Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>

</Surcharge>

<Surcharge id="57">

<Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>

</Surcharge>

</Surcharges>

</Room>

</Rooms>

</BookingDetails>

<CustomerDetail>

<Language>en-us</Language>

<Title>Mr.</Title>

<FirstName>Sample</FirstName>

<LastName>Sample</LastName>

<Email>sample@agoda.com</Email>

<Phone>

<CountryCode>66</CountryCode>

<AreaCode>2</AreaCode>

<Number>6614565589</Number>

</Phone>

<Newsletter>true</Newsletter>

<IpAddress>192.168.1.1</IpAddress>

</CustomerDetail>

<GuestDetails>

<GuestDetail Primary="true">

<Title>Mr.</Title>

DEPRECATED

<FirstName>Sample</FirstName>

<LastName>Sample</LastName>

<CountryOfPassport>NL</CountryOfPassport>

</GuestDetail>

<GuestDetail>

<Title>Mr.</Title>

<FirstName>Sample</FirstName>

<LastName>Sample</LastName>

</GuestDetail>

</GuestDetails>

<PaymentDetails>

<CreditCardInfo>

<Cardtype>Visa</Cardtype>

<Number>1234567890001234</Number>

<ExpiryDate>032011</ExpiryDate>

<Cvc>832</Cvc>

<HolderName>Agoda Customer</HolderName>

<CountryOfIssue>NL</CountryOfIssue>

<IssuingBank>RABO</IssuingBank>

</CreditCardInfo>

</PaymentDetails>

</BookingRequestV2>

### Request Parameters

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingRequestV3 |  |  | Y |  |  | 1 BookingRequestV3 in a request |
|  |  | siteid | Y | integer | 123456 |  |
|  |  | apikey | Y | string | 00000000-0000-0000-0000-000000000000 | APIKey used for identification of your access and allowed Countries / Cities / Hotels. The zero (0) as per the example has possible value is A-Z or a-z or 0-9.  **Note:** please contact Account Manager for APIKey |
| BookingDetails | BookingRequestV3 |  | Y |  |  | 1 BookingDetails in a BookingRequestV3 |
|  |  | searchid | Y | long | 632122572072630015 | The unique id that this search received in our system |
|  |  | currency **Deprecated, moved to Room element** | Y | string | USD | Details are on Currency Part (Appendix)  **Note:** Same required currency as you perform search. |
|  |  | ratetype, **Deprecated, moved to Room element** | Y | string |  | Possible values for ratetype field are   * Sell * B2B * Net   **Note:**  Same ratetype returned in Availability response. |
|  |  | tag | Y | string | 00000000-0000-0000-0000-000000000000 | Partner’s reference numbers created by the partner’s system |
|  |  | AllowDuplication | N | boolean | false | Possible values are:   * **true** = API will disregard booking duplication validation and allow to process booking * **false** = API will check booking duplication and return error without creating booking   **Note: The default value = false. In case of** **AllowDuplication = true, partner should have partner’s own duplication policy or checking logic especially non-refundable case.** |
|  |  | CheckIn **\*new**\* | Y | date | 2016-10-25 | CheckIn date must be local hotel date |
|  |  | CheckOut **\*new**\* | Y | date | 2016-10-26 | CheckOut date must be local hotel date |
|  |  | ArrivalTimeLocal  **\*new**\* | N | datetime | 2016-10-25T12:30:00Z | Arrival date time must be local hotel date time |
|  |  | DepartureTimeLocal  **\*new**\* | N | datetime | 2016-10-27T13:00:00Z | Departure date time must be local hotel date time |
| Hotel \*new\* | BookingDetails |  | Y |  |  | 1 hotel in a BookingDetails |
|  |  | id **\*new**\* | Y | integer | 33 | Hotel id |
| Rooms | Hotel |  | Y |  |  | 1 Rooms in a Hotel |
| Room | Rooms |  | Y |  |  | 1 or many Room in ‘Rooms’ element.  Important: The Room attributes should be taken directly from the AvailabilityLongResponseV3, then count, adults and children appended. |
|  |  | id **\*new**\* | Y | integer | 22 | Room id |
|  |  | promotionid  **\*new**\* | N | integer | 55 | Promotion id |
|  |  | name **\*new**\* | Y | string | “Grand deluxe with view” | Room name, identical from search request result |
|  |  | lineitem  id **\*new**\* | Y | integer | 676 | Unique id for each room result |
|  |  | rateplan **\*new**\* | N | string | Retail | Possible values for rateplan field are   * Retail * B2B * PCLN * NPCLN * AO   **Note:**  Same rateplan returned in Availability response. |
|  |  | ratetype **\*new\*** | N | string |  | Possible values for ratetype field are   * Sell * B2B * Net   **Note:**  Same ratetype returned in Availability response. |
|  |  | ratechannel | N | string | Retail | Replacement for rateplan field (off by default)  If received in AvailabilityLongResponseV2, echo back here. |
|  |  | rateplanid | N | integer | 123 | Replacement for ratecategoryid field (off by default)  If received in AvailabilityLongResponseV2, echo back here. |
|  |  | currency **\*new\*** | Y | string | USD | Three letter currency code, details are on Currency Part (Appendix)  Note: Same required currency as you perform search.  **Note:** If using multiple room bookings, currency in each Room element must match. No support for multiple currency per room. |
|  |  | model **\*new\*** | Y | string | Merchant | Model types according to your business:   * Agency * HotelBooking * Merchant * MerchantCommision |
|  |  | ratecategoryid  **\*new\*** | Y | integer | 123 | The ID of ratecategory |
|  |  | blockid **\*new\*** | Y | string | 360520fd-7d46-8a12-fbcf-893f746470fa | Unique ID for the room |
|  |  | booknowpaylaterdate **\*new\*** | N | datetime | 2016-05-11T00:00:00+7:00 | Optional attribute.  If this attribute is supplied, then the room is set to book now pay later. This value should be directly taken from the long format response (not changed) and represents the date the future customer’s credit card will be authorized (funds reserved on credit card).  If this attribute is not supplied, room is set to paynow.  Current restrictions on use:  If multiple ‘Room’ elements in one BookingRequestV3, all rooms must be pay now (no booknowpaylaterdate attribute supplied) or all rooms must have same booknowpaylaterdate attribute. |
|  |  | count | Y | integer | 2 | Number of room required (non-negative integer).  **Note:** Same required total number of room as you perform search. |
|  |  | adults | Y | integer | 1 | Number of adults required (non-negative integer).  **Note:** Available adults are between 1 and 36. Each room has to have at least 1 adult and total adults of all rooms have to be equal to required adults as you perform search. |
|  |  | children | Y | integer | 1 | Number of children required (non-negative integer).  **Note:** Available children are between 0 and 35. Total children of all rooms have to be equal to required children as you perform search. |
| Rate | Room |  | Y |  |  | 1 Rate in a Room |
|  |  | exclusive | Y | decimal | 120.00 | Rate returned from search  **Note:**  Same required Rate as you perform search. |
|  |  | tax | Y | decimal | 12.00 | Rate returned from search  **Note:**  Same required Rate as you perform search. |
|  |  | fees | Y | decimal | 55.00 | Rate returned from search  **Note:**  Same required Rate as you perform search. |
|  |  | inclusive | Y | decimal | 167.00 | Rate returned from search  **Note:**  Same required Rate as you perform search. |
| Surcharges | Room |  | N |  |  | 1 Surchages in a Room |
| Surcharge | Surcharges |  | Y |  |  | 1 or many Surcharge in Surcharges |
|  |  | id | Y | integer | 99 | ID for required surcharge picked from search |
| Rate | Surcharge |  | Y |  |  | 1 Rate in a Surcharge |
|  |  | exclusive | Y | decimal | 120.00 | Surcharge rate returned from search  **Note:**  Same required Rate as you perform search. |
|  |  | tax | Y | decimal | 12.00 | Surcharge rate returned from search  **Note:**  Same required Rate as you perform search. |
|  |  | fees | Y | decimal | 55.00 | Surcharge rate returned from search  **Note:**  Same required Rate as you perform search. |
|  |  | inclusive | Y | decimal | 167.00 | Surcharge rate returned from search  **Note:**  Same required Rate as you perform search. |
| GuestDetails | Room |  | Y |  |  | 1 GuestDetails in a Room |
| GuestDetail | GuestDetails |  | Y |  |  | 1 or many GuestDetail in a GuestDetails |
|  |  | Primary | N | boolean | true | The first guest will be set this value = **true** and other guests will be set = **false**. |
| Title | GuestDetail |  | Y | string | Mr. | Guest Title. Possible values are :   * Mr. * Ms. * Mrs. * Dr.   **Note:**  This can be blank if don’t want to indicate |
| FirstName | GuestDetail |  | Y | string | Sample | Guest First Name |
| LastName | GuestDetail |  | Y | string | Sample | Guest Last Name |
| CountryOfPassport | GuestDetail |  | Y | string | GB | Guest’s nationality, ISO code. Details are in Country section of Appendix document.  Accepting 2 characters contains a-z or A-Z |
| Gender  \*new\* | GuestDetail |  | N | string | Female | Available choices: Male or Female |
| Age  \*new\* | GuestDetail |  | N | integer | 33 | Available age from 1 to 150 inclusive |
| IsChild  \*new\* | GuestDetail |  | N | boolean | true | If the guest is a child, this optional element can be set to true.  If element is not provided, it is assumed the guest is an adult.  Note, at least one adult must be provided per room element booked. |
| ReuseHints | Room |  | N |  |  | 1 ReuseHints in a Room. Used for rate reutilisation (this feature is off by default) |
| ReuseHint | ReuseHints |  | Y |  |  | 1 to many ReuseHint within ReuseHints |
| blockid | ReuseHint |  | Y | string | 464cac85-ea38-4ae6-62de-6521b3f72b5f | block\_id for the new repurposed rate |
| ratechannel | ReuseHint |  | Y | string | APS | Rate channel of the repurposed rate |
| percentage | ReuseHint |  | N | Integer (0-100) | 10 | Repurposed discount percentage from the reference channel’s rate (e.g. 10% discount from Retail) |
| raterefchannel | ReuseHint |  | N | string | Retail | The reference rate channel the percentage discount is applied too |
| raterefblockid | ReuseHint |  | N | string | 6744c86a-e70b-db52-b7fd-5fccea1b1672 | The block id of the reference rate channel room |
| sourcechannel | ReuseHint |  | Y | string | AO | The source rate channel for benefits,  cancellation and allotment |
| sourceblockid | ReuseHint |  | Y | string | 47d9fcbb-096a-7dd7-770c-caab0bde373d | The source block id (e.g. AO room block Id) |
| SpecialRequest  \*new\* | Room |  | N | string  (min 1 character, max 4000 characters) | Special request text | Special request for this room.  Agoda will forward these to the hotel or host upon booking. Please note, all special requests are subject to availability.  Text must be English or hotel’s language |
| CustomerDetail | BookingRequestV3 |  | Y |  |  | 1 CustomerDetail in a BookingRequestV3 |
| Language | CustomerDetail |  | Y | string | en-us | Details are on Language Part (Appendix).  This must match the language used in the AvailabilityRequestV2 (search request). |
| Title | CustomerDetail |  | Y | string | Mr. | Customer Title. Possible values are:   * Mr. * Ms. * Mrs. * Dr.   **Note:**  This can be blank if don’t want to indicate |
| FirstName | CustomerDetail |  | Y | string | Sample | Customer First Name |
| LastName | CustomerDetail |  | Y | string | Sample | Customer Last Name |
| Email | CustomerDetail |  | Y | string | sample@agoda.com | Customer Email.  Accept English character only. White-space character is not allowed. |
| Phone | CustomerDetail |  | Y |  |  | Customer Phone |
| CountryCode | Phone |  | N | integer | 66 | Customer Country Code for Phone |
| AreaCode | Phone |  | N | integer | 2 | Customer Area Code for Phone |
| Number | Phone |  | Y | string | 6614565589 | Customer Phone Number  Accepting 5 to 15 characters.  White-space character is not allowed. |
| Newsletter | CustomerDetail |  | Y | boolean | true | Possible values are:   * true * false   Use for indicating if newsletter is needed |
| IpAddress | CustomerDetail |  | N | string | 192.168.1.1 | Accept client IP in booking request and pass to EBE |
| PaymentDetails | BookingRequestV3 |  | Y |  |  | 1 PaymentDetails in a BookingRequestV3 |
| CreditCardInfo | PaymentDetails |  | N |  |  | **Note:**  This is not required and should be omitted if it’s agreed to pay invoice |
| Cardtype | CreditCardInfo |  | Y | string | Visa | Possible values for Cardtype field are   * Visa * MasterCard * JCB * AmericanExpress * CarteBleue * Discover   Please see appendix document ‘Accepted currencies per payment card’ section.  Discover (please also see CountryOfIssue and IssuingBank elements) |
| Number | CreditCardInfo |  | Y | string | 1234567890001234 | Credit card number will consist of 15 or 16 digits. Each digit can be 0-9. |
| ExpiryDate | CreditCardInfo |  | Y | string | 032011 | Expiry Date in the format MMYYYY. Each character can be 0-9. |
| Cvc | CreditCardInfo |  | Y | string | 832 | Limitation of Cvc will be 3-4 digits and each digit can be 0-9. |
| HolderName | CreditCardInfo |  | Y | string | Agoda Customer | Cardholder name |
| CountryOfIssue | CreditCardInfo |  | Y | string | NL | ISO code. Details are on Country Part (Appendix)  If cardtype=Discover, please send ‘US’ in this element |
| IssuingBank | CreditCardInfo |  | Y | string | RABO | If cardtype=Discover, please send ‘Discover’ in this element |

‎‎

## Booking Response V3

### Response Sample (Correct case- one room type booking)

Note, Element has changed from BookingResponeV2 to BookingResponseV3, but the rest of the response message is the same.

<?xml version="1.0" encoding="UTF-8"?>

<BookingResponseV3 status="200" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<BookingDetails>

<Booking id="2116468" ItineraryID="1000003" selfservice="http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequAL-OaE2cSMqQs0eqL"/>

</BookingDetails>

</BookingResponseV3>

### Response Sample (Correct case- two room type booking)

<?xml version="1.0" encoding="UTF-8"?>

<BookingResponseV3 status="200" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<BookingDetails>

<Booking id="2116468" ItineraryID="1000003" selfservice="http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequAL-OaE2cSMqQs0eqL"/>

<Booking id="2116469" ItineraryID="1000003" selfservice="http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequAL-OaE2cSMqQs0eqL"/>

</BookingDetails>

</BookingResponseV3>

### Response Parameter (Correct case)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingResponseV3 |  |  | Y |  |  | Note, Element has changed from BookingResponeV2 to BookingResponseV3, but the rest of the response message is the same. |
|  |  | status | Y | string | 200 | Details are on Response Codes Part (Appendix) |
| BookingDetails | BookingResponseV3 |  | N |  |  |  |
| Booking | BookingDetails | id | Y | integer | 2116468 | Booking id |
|  |  | ItineraryID | Y | integer | 1000003 |  |
|  |  | selfservice | Y | string | http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequAL-OaE2cSMqQs0eqL | Self service URL to amend or cancel booking |

### Response Sample (Error case)

Note, Element has changed from BookingResponeV2 to BookingResponseV3, but the rest of the response message is the same.

<?xml version="1.0" encoding="UTF-8"?>

<BookingResponseV3 status="401" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<ErrorMessages>

<ErrorMessage id="909" subid="101">Invalid User ID</ErrorMessage>

</ErrorMessages>

</BookingResponseV3>

Please refer to Appendix document for full list of error codes.

### Response Parameter (Error Case)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingResponseV3 |  |  | Y |  |  | Note, Element has changed from BookingResponeV2 to BookingResponseV3, but the rest of the response message is the same. |
|  |  | status | Y | string | 401 | Details are on Response Codes Part (Appendix) |
| ErrorMessages | BookingResponseV3 |  | N |  |  |  |
| ErrorMessage | ErrorMessages |  | Y | string | Invalid User ID | Details are on Response Body Part (Appendix) |
|  |  | id | Y | string | 909 | Details are on Response Body Part (Appendix) |
|  |  | subid | N | string | 101 | Details are on Response Body Part (Appendix) |

## Booking List Request

### Request Sample (By Date)

<?xml version="1.0" encoding="utf-8"?>

<BookingListRequestV2 siteid="123456" apikey="00000000-0000-0000-0000-000000000000" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<DateRange>

<FromDate>2011-12-07</FromDate>

<ToDate>2011-12-08</ToDate>

</DateRange>

</BookingListRequestV2>

### Request Sample (By Tag)

<?xml version="1.0" encoding="utf-8"?>

<BookingListRequestV2 siteid="123456" apikey="00000000-0000-0000-0000-000000000000" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<Tags>

<Tag>00000000-0000-0000-0000-000000000000</Tag>

<Tag>00000000-0000-0000-0000-000000000001</Tag>

</Tags>

</BookingListRequestV2>

### Request Parameter

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingListRequestV2 |  |  | Y |  |  |  |
|  |  | siteid | Y | integer | 123456 |  |
|  |  | apikey | Y | string | 00000000-0000-0000-0000-000000000000 | APIKey used for identification of your access and allowed Countries / Cities / Hotels. The zero (0) as per the example has possible value is A-Z or a-z or 0-9.  **Note:** please contact Account Manager for APIKey |
| DateRange | BookingListRequestV2 |  | DateRange and Tags could not be provided both |  |  | Booking made date or last modified date |
| FromDate | DateRange |  | Y | date | 2011-12-07 |  |
| ToDate | DateRange |  | Y | date | 2011-12-08 |  |
| Tags | BookingListRequestV2 |  | DateRange and Tags could not be provided both |  |  | Allow max 1,000 tags in one request, max length <= 50 character (English only). |
| Tag | Tags |  | Y | String | 00000000-0000-0000-0000-000000000000 |  |

## Booking List Response

### Response Sample (Correct case)

<?xml version="1.0" encoding="utf-8"?>

<BookingListResponseV2 status="200" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">

<Bookings>

<Booking id="10002306" status="BookingConfirmed" tag="" hotelid="71883" hotelname="Dream Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-07" arrival="2011-12-07" departure="2011-12-09" usdamount="36.27" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMDYequAL-N03vFs615ikequAL">

</Booking>

<Booking id="10002307" status="BookingCharged" tag="" hotelid="44840" hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-09" arrival="2011-12-12" departure="2011-12-17" usdamount="342.55" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMDcequAL-NW4bRhqoZpkequAL">

</Booking>

<Booking id="10002309" status="BookingConfirmed" tag="" hotelid="44840" hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-05" lastmodified="2011-12-07" arrival="2011-12-12" departure="2011-12-17" usdamount="342.55" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMDkequAL-a/K/zFUBjk0equAL">

</Booking>

<Booking id="10002310" status="BookingConfirmed" tag="" hotelid="44840" hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-08" arrival="2011-12-12" departure="2011-12-17" usdamount="342.55" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMTAequAL-MF34T+YWdRMequAL">

</Booking>

<Booking id="10002313" status="BookingConfirmed" tag="" hotelid="44840" hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-04" lastmodified="2011-12-07" arrival="2011-12-12" departure="2011-12-17" usdamount="553.40" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMTMequAL-BndkARWtyc0equAL">

</Booking>

<Booking id="10002314" status="BookingCharged" tag="" hotelid="44840" hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-10" arrival="2011-12-12" departure="2011-12-17" usdamount="553.40" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMTQequAL-jHQSU22qgFAequAL">

</Booking>

<Booking id="10002322" status="BookingConfirmed" tag="" hotelid="294" hotelname="Bangkok Centre Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-07" arrival="2011-12-08" departure="2011-12-09" usdamount="79.18" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMjIequAL-o5smE5MGB2QequAL">

</Booking>

<Booking id="10002323" status="BookingConfirmed" tag="" hotelid="294" hotelname="Bangkok Centre Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-07" arrival="2011-12-08" departure="2011-12-09" usdamount="79.18" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMjMequAL-BuRZ2pdEInAequAL">

</Booking>

<Booking id="10002324" status="BookingCharged" tag="" hotelid="294" hotelname="Bangkok Centre Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-07" arrival="2011-12-08" departure="2011-12-09" usdamount="124.63" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMjQequAL-uUDtyXdfbs0equAL">

</Booking>

<Booking id="10002328" status="BookingCharged" tag="" hotelid="294" hotelname="Bangkok Centre Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-07" arrival="2011-12-08" departure="2011-12-09" usdamount="124.63" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMjgequAL-8jyI3uQlEXcequAL">

</Booking>

<Booking id="10002315" status="BookingCharged" tag="" hotelid="44840" hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-07" arrival="2011-12-12" departure="2011-12-17" usdamount="553.40" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMTUequAL-m3qofD8gI1gequAL">

</Booking>

<Booking id="10002317" status="BookingCharged" tag="" hotelid="44840" hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-12-07" arrival="2011-12-12" departure="2011-12-17" usdamount="498.06" selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMTcequAL-rD4Q6gR2/w0equAL">

</Booking>

</Bookings>

</BookingListResponseV2>

### Response Parameter (Correct case)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingListResponseV2 |  |  | Y |  |  |  |
|  |  | status | Y | string | 200 | Details are on Response Codes Part (Appendix) |
| Bookings | BookingListResponseV2 |  | N |  |  |  |
| Booking | Bookings |  | N |  |  |  |
|  |  | id | Y | integer | 10002306 | Booking id |
|  |  | status | Y | string | BookingConfirmed | Possible values for status field are   * BookingReceived * BookingCharged * BookingConfirmed * Departed * BookingRejected * BookingCancelled * BookingCancelledByCustomer * BookingTest * TechnicalError |
|  |  | tag | Y | string | 00000000-0000-0000-0000-000000000000 | Any reference numbers created by your end |
|  |  | hotelid | Y | integer | 71883 |  |
|  |  | hotelname | Y | string | Dream Hotel |  |
|  |  | cityname | Y | string | Bangkok |  |
|  |  | received | Y | date | 2011-12-07 | Booking received date |
|  |  | lastmodified | Y | date | 2011-12-09 | Booking last modified date |
|  |  | arrival | Y | date | 2011-12-12 | Check in date |
|  |  | departure | Y | date | 2011-12-17 | Check out date |
|  |  | usdamount | Y | decimal | 342.55 | Amount of booking in USD |
|  |  | selfservice | Y | string | http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequAL-OaE2cSMqQs0eqL | Self service URL to amend or cancel booking |

### Response Sample (Error case)

<?xml version="1.0" encoding="utf-8"?>

<BookingListResponseV2 status="401" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<ErrorMessages>

<ErrorMessage id="909" subid="001">Internal error</ErrorMessage>

</ErrorMessages>

</BookingListResponseV2>

Please refer to Appendix document for full list of error codes.

### Response Parameter (Error Case)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingListResponseV2 |  |  | Y |  |  |  |
|  |  | status | Y | string | 401 | Details are on Response Codes Part (Appendix) |
| ErrorMessages | BookingListResponseV2 |  | N |  |  |  |
| ErrorMessage | ErrorMessages |  | Y | string | Internal error | Details are on Response Body Part (Appendix) |
|  |  | id | Y | string | 909 | Details are on Response Body Part (Appendix) |
|  |  | subid | Y | string | 001 | Details are on Response Body Part (Appendix) |

## Booking Details Request

### Request Sample

<?xml version="1.0" encoding="utf-8"?>

<BookingDetailsRequestV2 siteid="123456" apikey="00000000-0000-0000-0000-000000000000" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<BookingID>3000961</BookingID>

<BookingID>3000961</BookingID>

<BookingID>3000961</BookingID>

<BookingID>3000961</BookingID>

<BookingID>3000961</BookingID>

<BookingID>3000961</BookingID>

<BookingID>3000961</BookingID>

</BookingDetailsRequestV2>

### Request Parameter

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingDetailsRequestV2 |  |  | Y |  |  |  |
|  |  | siteid | Y | integer | 123456 |  |
|  |  | apikey | Y | string | 00000000-0000-0000-0000-000000000000 | APIKey used for identification of your access and allowed Countries / Cities / Hotels. The zero (0) as per the example has possible value is A-Z or a-z or 0-9.  **Note:** please contact Account Manager for APIKey |
| BookingID | BookingDetailsRequestV2 |  | Y | integer | 3000961 | Booking id  Max: 1000 Booking IDs, but recommend <=10 for best performance. |

## Booking Details Response

### Response Sample (Correct case)

<?xml version="1.0" encoding="utf-8"?>

<BookingDetailsResponseV2 status="200" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<Bookings>

<Booking>

<BookingID>3000961</BookingID>

<Tag>Tag associated with booking</Tag>

<Status>BookingCharged</Status>

<Country>Thailand</Country>

<City>Bangkok</City>

<Hotel>Amari Boulevard Hotel</Hotel>

<CheckInDate>2009-04-24</CheckInDate>

<CheckOutDate>2009-04-26</CheckOutDate>

<Room>

<RoomType>Deluxe Room</RoomType>

<RoomsBooked>2</RoomsBooked>

</Room>

<TotalRateUSD rateplan="Retail" ratetype="Sell" exclusive="117.00" tax="12.00" fees="55.00" inclusive="184.00"/>

<Payment>

<PaymentRateInclusive currency="USD">146.68</PaymentRateInclusive>

<PaymentRateInclusive currency="THB">1200.00</PaymentRateInclusive>

</Payment>

<GuestDetails>

<GuestDetail Primary="true">

<Title>Mr.</Title>

<FirstName>Sample</FirstName>

<LastName>Sample</LastName>

<CountryOfPassport>United Kingdom</CountryOfPassport>

</GuestDetail>

</GuestDetails>

<SelfServiceURL>http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNQequALequAL-OaE2cSMqQs0equAL</SelfServiceURL>

</Booking>

</Bookings>

</BookingDetailsResponseV2>

### Response Parameter (Correct case)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingDetailsResponseV2 |  |  | Y |  |  |  |
|  |  | status | Y | string | 200 | Details are on Response Codes Part (Appendix) |
| Bookings | BookingDetailsResponseV2 |  | N |  |  |  |
| Booking | Bookings |  | Y |  |  |  |
| BookingID | Booking |  | Y | integer | 3000961 |  |
| Tag | Booking |  | Y | string | Tag associated with booking |  |
| Status | Booking |  | Y | string | Booking Charged | Possible values for status field are   * BookingReceived * BookingCharged * BookingConfirmed * Departed * BookingRejected * BookingCancelled * BookingCancelledByCustomer * BookingTest * TechnicalError |
| Country | Booking |  | Y | string | Thailand |  |
| City | Booking |  | Y | string | Bangkok |  |
| Hotel | Booking |  | Y | string | Amari Boulevard Hotel |  |
| CheckInDate | Booking |  | Y | date | 2009-04-24 |  |
| CheckOutDate | Booking |  | Y | date | 2009-04-26 |  |
| Room | Booking |  | Y |  |  |  |
| RoomType | Room |  | Y | string | Deluxe Room |  |
| RoomsBooked | Room |  | Y | integer | 2 | Number of rooms booked |
| TotalRateUSD | Booking |  | Y |  |  |  |
|  |  | rateplan | Y | string | Retail | Possible values for rateplan field are   * Retail * B2B * PCLN * NPCLN * AO |
|  |  | ratetype | Y | string | Sell | Possible values for ratetype field are   * Sell * B2B * Net |
|  |  | exclusive | Y | decimal | 117.00 | Total room rate in USD |
|  |  | tax | Y | decimal | 12.00 | Total room rate in USD |
|  |  | fees | Y | decimal | 55.00 | Total room rate in USD |
|  |  | inclusive | Y | decimal | 184.00 | Total room rate in USD |
| Payment | Booking |  | N |  |  | **Note**: System will use requested currency if we can’t charge with the requested currency. USD will be charged. |
| PaymentRateInclusive | Payment |  | Y | decimal | 146.68 | Payment amount. It’s possible to be paid in different currency |
|  |  | currency | Y | string | USD | Details are on Currency Part (Appendix) |
| GuestDetails | Booking |  | Y |  |  |  |
| GuestDetail | GuestDetails | Primary | Y | boolean | true | The first guest will be considered as primary guest |
| Title | GuestDetail |  | Y | string | Mr. | Guest Title. Possible values are:   * Mr. * Ms. * Mrs. * Dr.   **Note:**  This can be blank if don’t indicate |
| FirstName | GuestDetail |  | Y | string | Sample | Guest FirstName |
| LastName | GuestDetail |  | Y | string | Sample | Guest LastName |
| CountryOfPassport | GuestDetail |  | Y | string | United Kingdom | Note, outputs country name. Details are in Country section of Appendix document. |
| SelfServiceURL | Booking |  | Y | string | http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNQequALequAL-OaE2cSMqQs0equAL | This link will be shown as customers’ language. |

### Response Sample (Error case)

<?xml version="1.0" encoding="utf-8"?>

<BookingDetailsResponsev2 status="401" xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">

<ErrorMessages>

<ErrorMessage id="909" subid="101">Invalid User ID</ErrorMessage>

</ErrorMessages>

</BookingDetailsResponsev2>

Please refer to Appendix document for full list of error codes.

### Response Parameter (Error Case)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Element | Parent Element | Attribute | Required | Data Type | Example | Description |
| BookingDetailsResponsev2 |  |  | Y |  |  |  |
|  |  | status | Y | string | 401 | Details are on Response Codes Part (Appendix) |
| ErrorMessages | BookingDetailsResponsev2 |  | N |  |  |  |
| ErrorMessage | ErrorMessages |  | Y | string | Invalid User ID | Details are on Response Body Part (Appendix) |
|  |  | id | Y | string | 909 | Details are on Response Body Part (Appendix) |
|  |  | subid | N | string | 101 | Details are on Response Body Part (Appendix) |